

# **APS Summarization – for a Global Auto Giant**

*eNoah effect on the Enterprise*

## ? Challenge

Company contesting case within time limits set by the court

### TURN AROUND TIME

- Handling 150,000 pages of records within three months.
- Interpretation of medical records to support legal issue.

### LITIGATION

- To provide data acceptable to Attorneys.
- To correct Misrepresentation of Medical data

### REGULATIONS

- Data Privacy due to involvement of health records.

### IT

- Lack of analytical tools to emphasize the data on the case.
- Transparency in providing status on summary

### THE NEED

- It was a Class Action Lawsuit
- To differentiate between pre-existing disease Vs toxic dump induced disease
- Fulfill Dynamic requirements from the Attorneys based on the case proceedings

### THE EXPECTATIONS

- The entire defense of the case had to be carried out within the time limits set by the court
- Ensure confidentiality & security to protect Patient health information
- Client wanted status update at timely intervals



## Our Solution

- Identified manpower with legal and medical skill sets to execute the assignment
- Quick deployment of resources
- 24/7 support to meet the deadlines
- Designed framework and developed an analytical tool to capture information in the manner required by the attorneys
- Customized IT solutions to standardize the process and to eliminate errors
- Provided Web application to give Real Time visibility to the client



## Key Benefits

- eNoah's unique blend of medical and legal expertise was instrumental in providing information highlighting the pre-existing disease conditions of the plaintiff
- eNoah helped the client reduce financial risk by focusing on claimed conditions –for example, whether they were scientifically and medically consistent with known health effects of exposure to toxic gas from the dump yard
- eNoah ensured that the Client's attorneys were able to meet the deadlines set by the court for submission of legal documents
- eNoah's adherence to Strict Quality standards and Audit schedules ensured both quality and reliability of data
- eNoah's round the clock Real Time access helped the client track the status on the summary 24/7
- eNoah's team of experts maintained accuracy of 100% in the entire process cycle facilitating positive results for the client.

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